

# Program Evaluation

## Licensing Program

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1

4.8 out of 5 satisfaction Likert rating.  
5 out of 5 said it was a good use of their time.

2

Pass rates increase from 29% to 59% in first year.  
Pass rates rose to 80% after small revisions.

3

Team managers reported those employees who were licensed were able to assimilated into the role 35% than those who were not licensed.

4

\$270,000 annual saving in repeat testing fees and retention beyond 18 months increased 50% for condition of employment.